



# Download the PIER Mobile App

## PIER (Pollution Incident and Environmental Response)<sup>®</sup>

The PIER mobile optimized site provides AIG policyholders with a tool to contact the PIER Hotline (877-PIER-NOW) and to easily search our nationwide database for prequalified, local emergency response contractors, remediation contractors, environmental consultants, etc. who are ready to assist with every stage of an environmental incident.

The PIER mobile optimized site is formatted for viewing on a smartphone, tablet, or laptop. Once the PIER site is added to the home screen of a mobile device, a policyholder will have fast, easy access to PIER service providers and claims reporting. The ability to access PIER from a handheld device increases the opportunity at which our customers will be able to mobilize a PIER response, help to mitigate loss and prevent reputational damage in the event of a crisis.

The site also provides access to CrisisResponse<sup>®</sup> information and allows policyholders to submit a claim by completing a simple online form.

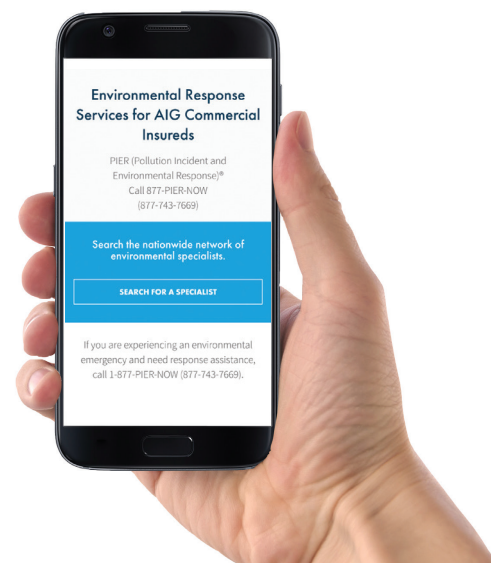
To save it to your mobile device, follow these instructions:  
Go to [www.aig.com/pier](http://www.aig.com/pier) and download it to your mobile device.

### For iOS devices (Safari browser):

1. Open the [www.aig.com/pier](http://www.aig.com/pier) web page in the "Safari" browser.
2. Tap the "Share" button. The button looks like a square, with an arrow coming out of it.
3. Tap on "Add to Home Screen."
4. Change the title to: "PIER AIG."
5. Tap on "Save" button.

### For Android devices (Dolphin browser):

1. Open the [www.aig.com/pier](http://www.aig.com/pier) web page in the "Dolphin" browser.
2. Click on the three vertical dots on the far right of the URL to open the drop down list.
3. Select "Add to Home Screen."
4. Change the title to: "PIER AIG."
5. Tap the "Add" button.



## PIER HOTLINE (877-PIER-NOW)

American International Group, Inc. (AIG) is a leading global insurance organization. Founded in 1919, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG's core businesses include Commercial Insurance and Consumer Insurance, as well as Other Operations. Commercial Insurance comprises two modules – Liability and Financial Lines, and Property and Special Risks. Consumer Insurance comprises four modules – Individual Retirement, Group Retirement, Life Insurance and Personal Insurance. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange. Additional information about AIG can be found at [www.aig.com](http://www.aig.com) and [www.aig.com/strategyupdate](http://www.aig.com/strategyupdate) | YouTube: [www.youtube.com/aig](http://www.youtube.com/aig) | Twitter: @AIGInsurance | LinkedIn: <http://www.linkedin.com/company/aig>. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference into this material. AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at [www.aig.com](http://www.aig.com). All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.